**CASE 1 – OPERATOR**

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| **C’ Phase** |  |
| **Trainees’ ROLE:** | **Professional: Police Officer, dedicated CAN-MDS Operator in your Department** |
| **SETTINGS:** | **Place/Time:** Police Department, during regular working hours  **Conditions:** A person asks to make a referral for a suspected case of child maltreatment  **When:** During the intake phase |

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| **Exercise:** | **Please record the incident.**  **The record is made in the context of a national surveillance system for child abuse and neglect.** |
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| **Instruction:** | **Try to collect the information for the data elements included in the “Incident Record\_Case 1\_Phase C” by using the e-CAN-MDS application.**  You have 15 min available. |

* **Before starting the recording, explain to person making the referral that you will ask some questions in order to record the case in the system currently in place, which is a necessary step for further administration of the case**

**Note**

**Take care in advance in order for each trainee to has access in a computer**

* with internet connection (in case that you are going to use the online application [www.can-via-mds.eu](http://www.can-via-mds.eu))
* with installed the CAN-MDS application (for single computer use)

**Provide each trainee in advance**

* with username and password for entering the e-CAN-MDS
* with the CAN-MDS Operator’s Manual and the CAN-MDS Data Collection Protocol